

Courses and conferences

The 4th Annual Conference of The International eHealth Association, Clinical Information Systems and Electronic Records and eHealth 2004

29 September–1 October 2004

London West Convention Centre, London, UK

By incorporating programmes from three conferences – Clinical Information and Electronic Records 2004, eHealth 2004 and a special Leadership Summit organised by the NHS Confederation and the eHealth Initiative – this three day event provides a unique insight into the most pertinent health technology issues affecting healthcare professionals on both a world-wide and local scale.

Key global issues will primarily be covered on the opening day of the event at the LIGHT Leadership Summit, whilst day two and three focus on key clinical and patient empowerment issues, concentrating on the importance of ensuring systems are appropriate to the demands of everyday practice.

The combination of sessions will enable you to choose from a range of topics which can be mixed and matched according to your interest, role and level of responsibility. And in keeping with the event's emphasis on the practical application of technology to support tangible improvements in care, it will conclude with a debate focusing on the most up to date evidence surrounding the impact of IT systems on healthcare outcomes and cost.

For further information please contact: Healthcare Events, 2 Acre Road, Kingston, Surrey KT2 6EF, UK. Tel: +44 (0)20 8541 1399; fax: +44 (0)20 8547 2300; email: info@healthcare-events.co.uk; website: www.healthcare-events.co.uk

The 2nd Annual Conference on Care Provision for Road Crash Victims and their Families: Road to Recovery 2004

7 October 2004

Tally-Ho Police Training Centre, Birmingham, UK

Bereaved and seriously injured road crash victims need comprehensive support, but often do not receive

it, resulting in long-term problems ranging from post-traumatic stress to financial loss. Road to Recovery is a low-cost, one-day conference offering an invaluable training opportunity for police and care professionals. Topics covered include:

- Care delivered by police and hospitals and lessons to learn
- Services provided by the voluntary sector
- Legal issues

For further information please contact: Brake, PO Box 548, Huddersfield HD1 2XZ, UK. Tel: +44 (0)1484 559909; fax: +44 (0)1484 559983; website: www.brake.org.uk

Making Health Care Safer 2004

21–22 October 2004

Royal College of Physicians of London, UK

Conference aims

Patient safety should be foremost in the minds of everyone involved in patient care. Despite its importance preventable patient harm is very common but poorly understood. The only way to improve the situation is to understand why mistakes happen, design better systems and teach the basics of safer care. The goal must be to promote a culture of safety in health care.

This conference brings together experts in patient safety and those who wish to learn. It is divided into four main areas each occupying half a day. These are:

- Systems and culture – Richard Lilford
- Audit and reporting – Paul Barach
- Regulatory and legal aspects – Roger Hall
- Learning and training: teaching patient safety – Allen Hutchinson

The aim of this conference is to provide a forum to

- Promote the use of appropriate adult learning skills and tools.
- Raise the awareness of nationwide patient safety initiatives.
- Find solutions to the key patient safety problems facing frontline health care professionals.
- Provide a platform through which success stories can be shared with others.

Who should attend?

The conference is open to all and will appeal to doctors, nurses, pharmacists, allied healthcare professionals, patient safety officers, risk managers, educators, patients and their representatives, regulators, medical device manufacturers and healthcare leaders.

For further information please contact: BMJ Quality, BMA House, Tavistock Square, London WC1H 9JR, UK. Tel: +44 (0)20 7383 6409; fax: +44 (0)20 7383 6869; email: quality@bmjgroup.com

RISK 2004

3–4 November 2004

Church House, Westminster, London, UK

In an environment as highly pressured and complex as the NHS, improving patient safety is one of the biggest challenges surrounding a healthcare professional's everyday practice. This makes the routine assessment of potential risks, a well established system of clinical incident reporting and comprehensive root cause analysis procedures, fundamental to ensuring that risks to patients are kept to a minimum. Only then can potential accidents be prevented and the chances of incidents recurring be significantly reduced.

With much progress being made in this crucial area, every organisation should now be moving away from a 'blame culture' to one where lessons are learned from mistakes, and where both patients and healthcare professionals benefit from a safer and more cost effective service, centred around user needs.

Now in its fifth year, this annual conference will continue, through a series of ground level case studies and presentations from primary, secondary and community care, to report on and examine the realities of implementing clinical risk strategies and initiatives in organisations all over the UK.

In addition to 30 presentations, interactive sessions and case studies, this year's event has an extended workshop programme covering some of the most pertinent topics in risk management today – you simply mix and match the sessions according to your specific interest areas.

For further information please contact: Healthcare Events, 2 Acre Road, Kingston, Surrey KT2 6EF, UK. Tel: +44 (0)20 8541 1399; fax: +44 (0)20 8547 2300; email: info@healthcare-events.co.uk; website: www.healthcare-events.co.uk

National Network for Clinical Governance Leads and Specialists: 'How care organisations deal with major failures'

5 November 2004

The Manchester Centre for Healthcare Management, University of Manchester, Manchester, UK

Clinical Governance Leads and Specialists have a pivotal role in a healthcare organisation. They have the responsibility to cut across all teams, boundaries, cultures and processes ensuring that quality of care is in place throughout the organisation.

This national network will support Clinical Governance Leads and Specialists in their roles and provides an opportunity to build up a national network, share experiences and work on common challenges. This workshop will be participative, informal and focus on experiences and challenges for the participants.

For further information please contact: Lorraine Lander, The Manchester Centre for Healthcare Management, University of Manchester, Devonshire House, Precinct Centre, Oxford Road, Manchester M13 9PL, UK. Tel: +44 (0)161 275 2918; fax: +44 (0)161 273 5245; email: Lorraine.Lander@man.ac.uk; website: www.mbs.ac.uk/mchm/

Seventh Annual Conference of the UK Federation of Primary Care Research Networks: Mapping the Future

2–3 December 2004

Royal York Hotel, York, UK

The UK Federation of Primary Care Research Networks is the collective organisation for research capacity development organisations in the UK.

The world of primary care research changes constantly. Fortunately, primary care researchers and the

organisations that support them are good at adapting and making the most of opportunities.

This year's Conference – Mapping the Future – is about the contributions made to this changing world by researchers and primary care research organisations.

Outline programme

- Plenary sessions
- Papers, posters and workshops
- Research interest groups
- Annual General Meeting of the UK Federation of Primary Care Research Networks
- Conference dinner with entertainment

For further information please contact: Denys Hancock, UKFPCRN Administrator, 21 Lichfield Lane, Mansfield NG18 4RA, UK. Tel: +44 (0)1623 486635; fax: +44 (0)1623 480278; email: d.hancock@ukf-pcrn.org

SCRIP World Pharmaceutical News presents: Health Economics and Outcomes Research – Valuing Medicines from Concept to Launch

6–8 December 2004

Jurys Hotel, London, UK

The conference will deliver timely and topical information on the changing global environment for health economics analysis and demonstrate the increasing need for outcomes research. The event will provide a forum for the exchange of information and expertise benefiting pharmaceutical professionals in drug development and health economic research.

The meeting will deliver critical information on:

- changing market dynamics impacting on health economics
- increased demand for health economic analysis
- incorporating health economics evaluations into early clinical development
- trends and implications of outcomes research
- role of health economics on pricing and reimbursement
- experiences from the UK, Germany, France, Spain, Australia.

Website: www.scripevents.com/economics